

Dräger Safety AG & Co. KGaA, Revalstraße 1, 23560 Lübeck

To all customers of the Alcotest 7000
charging cradle (part number 3700420)

June 2024

Urgent Safety Notice! Cessation of use and return of the Dräger Alcotest 7000 charging cradle (3700420)



Dear Sir or Madam,

As part of our continuous quality monitoring, we have discovered that our charging cradle for the Dräger Alcotest 7000 / 7000 med does not meet our requirements.

Please stop using the charging cradle of the Dräger Alcotest 7000 / 7000 med with immediate effect and instead charge the Dräger Alcotest 7000 / 7000 med exclusively by connecting it directly with the USB-C cable included in the scope of delivery. The Dräger Alcotest 7000 can be charged by connecting to a power supply (e.g. 3701090) or by connecting it to a PC. The Dräger Alcotest 7000 med is only allowed to charge with the power supply 3701090 included in the scope of delivery.

We will also stop selling the Dräger Alcotest 7000 charging cradle immediately.

In recent weeks, there have been isolated cases of charging cradles that have caused burn damage due to bent contacts in the USB-C port on the Dräger Alcotest 7000 / 7000 med

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Chairman of the Supervisory Board
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Rainer Klug
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devices and/or the charging cradles themselves. For safety reasons, we will therefore withdraw the charging cradles from the market.

Please dispose of the Dräger Alcotest 7000 charging cradle properly or send it back to us. On request, you will of course be refunded your purchase price of the charging cradle.

As an alternative to a refund of your purchase price, we can also offer you free mouthpieces in exchange for the Dräger Alcotest 7000 charging cradle. A distinction must be made between the non-medical and the medical Dräger Alcotest 7000 device:

Offer for non-medical device (Alcotest 7000; SNR 3700420 and 3700398):

- 250 mouthpieces with non-return valve rebreathing barrier per returned charging cradle
- part number 6811060

Offer for medical device (Alcotest 7000 med; SNR 3700399):

- 200 Alcomed mouthpieces with non-return valve per returned charging cradle
- Part number 3705618

Your Dräger contact person will contact you in this regard.

We regret the inconvenience caused by this measure and thank you for your understanding and co-operation.

With kind regards

Robert Betzinger

Product Manager Alcotest Screener
Application Field Alcotest & DrugTest